

Workshop on Eye Care Research Priorities for India, 8-9th October, 2011
Research Ideas for Productivity and Quality

Utilization

1. What is the impact of different operating theatre system on quality of surgical outcomes and productivity?
2. Composition of teams and their impact on quality and productivity of services provided?
3. Situation analysis of productivity of service providers and factors influencing them in various sectors

Technology

1. What is the role of MIS in evaluating and driving efficiency of service delivery

Enabling Environment

1. What are the causes of poor clinical outcomes? What is relation between outcomes and productivity?
2. Situation Analysis on the awareness and levels of compliance to the protocols in different setting among different categories of eye care personnel
3. Development of benchmarks for Visual Outcome, complications and infections

Patient Satisfaction

1. Development of a standard tool for measuring patient satisfaction
2. What factors influence patient satisfaction across various levels of eye care?

Accreditation

1. Development of quality standards for different levels of eye care delivery
2. Development of minimum standard guidelines for accreditation for eye hospitals - through consensus among eye care professionals: AIOS, V2020, ophthalmic paramedical associations etc
3. Does formal accreditation affect the unit cost of care and to what extent?

