



PATIENTS' PULSE

A workshop on tracking patient expectations & satisfaction



OCTOBER 03, 2014

LAICO, MADURAI

Registration Form

Full Name:

Gender:

Designation:

Institution:

Address for Communication:

City:

Country

Phone:

E-mail:

Does your hospital regularly monitor patient satisfaction? If so, how do collect and review feedback?

Describe any two areas where improvements were made based on patient feedback?